

## Terms and Conditions

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### Personal Data Privacy Notice and Consent for Data Processing

#### 1.1 Collection and Use of Personal Data

By submitting your information on this pre-registration site (“Personal Data”), you confirm that it is accurate, current, and complete and that you will update it when necessary.

We process and protect your Personal Data in line with applicable South African laws, including the Protection of Personal Information Act (POPIA), and our Oriflame Privacy Policy. **Oriflame South Africa (Pty) Ltd** is the responsible party (data controller) and ensures that your Personal Data is handled lawfully.

#### 1.2 Consent and Processing of Personal Data

By submitting a pre-registration, **you expressly consent** to the collection, storage, and processing of your Personal Data by Oriflame South Africa, the Oriflame Group (including our parent company and subsidiaries), Founding Partners and third-party service providers who assist in supporting our activities (the “Authorised Users”). If required, we may request you to confirm your consent by ticking a designated box on the Site.

Apart from your explicit consent as described above we may also process your Personal Data based on the following legal grounds:

- **Compliance with legal obligations** (e.g., need to inform you about data breach or other similar obligations).
- **Our legitimate business interests** (e.g., fraud prevention, website improvement, customer support).

#### 1.3 Sharing of Personal Data

- We will only share necessary Personal Data with Authorised Users, such as beauty consultants, service providers, or suppliers assisting with our operations.
- All Authorised Users are prohibited from using your Personal Data for any purpose other than the one specified and from sharing it further unless legally required.
- We may also share your information with the Founding Partner (a person who recommended Oriflame to you and whom you indicated as your Founding Partner during data submission) or a Brand Partner selected or assigned to you, to provide updates about our products, services, events, and promotions.

## **1.4 Marketing Communications & Your Rights**

- By pre-registering, you consent to receive marketing communications from Oriflame South Africa and your assigned Founding Partner or Brand Partner.
- You can withdraw your consent at any time by clicking the unsubscribe link in any marketing email or contacting customer service.
- You have the right to access, update, or correct your Personal Data by emailing our privacy team at [privacy@oriflame.com](mailto:privacy@oriflame.com). We may require verification before processing your request.

## **1.5 Your Data Protection Rights**

Under POPIA, you have the right to:

- ✓ Request access to your Personal Data.
- ✓ Correct or delete inaccurate or unnecessary data.
- ✓ Object to processing for marketing purposes.
- ✓ Withdraw consent at any time.

To exercise your rights, contact us at [privacy@oriflame.com](mailto:privacy@oriflame.com).

## **1.6 Data Security & Retention**

- We implement relevant and proportionate security measures to protect your Personal Data from unauthorised access, alteration, or loss.
- We will retain your Personal Data only for as long as necessary for the purposes stated in this policy or as required by law.

## **1.7 Use of Cookies**

Our website uses cookies to improve functionality and user experience. Cookies are small text files stored on your device when you visit our website. They help improve your browsing experience by remembering preferences and enabling certain website functions.

You can block or delete cookies at any time by adjusting your browser settings. However, doing so may affect the functionality of the website. For more details on managing cookies, please refer to your browser's help section.

For any privacy-related concerns or inquiries, please contact us at [privacy@oriflame.com](mailto:privacy@oriflame.com).

## **1.8 International Data Transfers**

Your Personal Data may be transferred and stored outside of South Africa, including within the Oriflame Group's global infrastructure, which may be located in the European Union (EU), Switzerland, or other jurisdictions where Oriflame operates.

We ensure that such transfers comply with applicable data protection laws by implementing adequate safeguards, including:

- Standard contractual clauses (SCCs) approved by data protection authorities.
- Ensuring the receiving country provides an adequate level of data protection.

### **1.9 Right to Lodge a Complaint**

If you believe that we have violated your privacy rights or mishandled your Personal Data, you have the right to lodge a complaint with the Information Regulator of South Africa, the authority responsible for ensuring compliance with the Protection of Personal Information Act (POPIA).

You can contact the Information Regulator using the following details:

- ✈ Website: [www.inforegulator.org.za](http://www.inforegulator.org.za)
- ✈ Email: [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za)
- ✈ Physical Address: JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001, South Africa

If you have any concerns, we encourage you to first contact us at [privacy@oriflame.com](mailto:privacy@oriflame.com), and we will do our best to resolve your issue promptly.